

SEVERE WEATHER

FLOODING

UTILITY FAILURES

IMPORTANT: KEEP IT, DON'T BIN IT

Isle of Whithorn Resilience

If the power goes off for more than 4 hours
the Isle's Resilience will be operating from

St Ninian's Tearoom

Warm Hub - Hot Drinks - Hot Food

available for everyone in or around the village
free of charge.

Keep this on your fridge as a reminder

Isle of Whithorn Resilience Team & Isle Futures

Isle of Whithorn

COMMUNITY EMERGENCY RESILIENCE GROUP (CERG)

Nobody can predict when a community may be affected by a disaster but the community can be prepared by using local resources and knowledge to help themselves during an emergency and, if appropriate, complement emergency services.

The Isle of Whithorn group of volunteers, consisting of community residents and Community Council members, are here to help you in the event of such a disaster, ie severe weather (heavy rain, wind, snow, ice, heat), flooding (sea, river and surface water) utility failures (gas, electricity, water, phone, internet).

Community resident requiring assistance

If you wish to be included in the Emergency Response Scheme for **ASSISTANCE** during such an event then a self-referral form (example form shown opposite) must be completed and returned to the CERG team. Forms available from any Community Councillor or the Community Council itself, email contact@isleofwhithorncc.org.uk

Team member or volunteer (CERG)

If you are interested in becoming a team member or volunteer with the Isle of Whithorn Community Emergency Resilience Group (CERG) please contact either a Community Councillor or the Community Council itself, contact@isleofwhithorncc.org.uk, for further information or to register your interest.

**COMMUNITY
EMERGENCY
RESILIENCE
GROUP**



I wish to
Emergency

Name(s)	
Address	
Postcode	
Telephone number	Landline Mobile
Doctor's name	

GOOD NEIGH

Name	
Address	
Telephone number	

DOMESTIC INFO

Heating	Oil	Gas
Cooking		Gas

PERSO

Are you able to leave the house	No	Yes
Do Carers visit you	No	Yes If yes, cont
Do you have small children	No	Yes If yes, number of children in household
Next of kin contact details		

**SELF-
REFERRAL
FORM**

available from any member of the
Community Council

Or email:

contact@isleofwhithorncc.org.uk

Declaration

Iauthorise the Isle of Whithorn Community Council to contact my Good Neighbour, and make arrangements for them to keep in contact with me, especially in times of extreme weather to ensure that I am alright, and to summon assistance from the Community Emergency Response Team should it be required, or any other agency as appropriate.

All data and information provided "as is" for Community Emergency Resilience Group informational purposes only

KEY CONTACT INFORMATION

Useful numbers:

- In an emergency always dial 999 when there is a risk to life or property
- **Dumfries & Galloway Council Contact Centre** – Dial 030 33 33 3000 (this number is monitored 24hrs a day / 365 days a year, when calling “out of hours” press 1 for Care Call)
- **Police Scotland** – Dial the 101 the non-emergency number to make local Police aware of any policing issues in your area.
- **NHS 24** – Dial 111 for urgent care advice and mental support day or night from NHS 24
- **Scottish Power** – Dial 105 to report or get information about power cuts in your local area
- **BT Openreach** – Dial 0800 023 2023 for Openreach to report issues related to telephone services in your area
- **Scottish Water** – Dial 0800 077 8778 for Scottish Water related issues
- **Scottish Gas** – Dial 0800 111 999 for Scottish Gas related emergency issues such as a gas leak

Useful Web Links:

DGVost: <https://dgvost.dumgal.gov.uk>

For weather advice: <https://weather.metoffice.gov.uk/warnings-and-advice/uk-warnings#>

For flood warnings: <https://www.sepa.org.uk/flooding.aspx>

For flood advice: <https://scottishfloodforum.org/news/latest-news>

Power cut map: https://www.spenergynetworks.co.uk/pages/power_cuts_map.aspx

Emergency School Closure: <https://info.dumgal.gov.uk/esc>

For winter preparedness: <https://ready.scot>

For public transport advice: <http://www.travellinescotland.com>

For roads advice: <https://trafficscotland.org>

For ferry travel sailing to and from Cairnryan: <https://www.poferries.com/routes/cairnryan-to-larne/travel-information/timetables> and <https://www.stenaline.co.uk/routes/cairnryan-belfast/timetable>

For disruption to rail: <https://www.nationalrail.co.uk/status-and-disruptions>

